



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG);

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AIACE/CENTRAL/2019/ 134

Dated 25/ 11/2019

To

The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR,
Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat,
Kolkata-700156

Dear Sir,

SUB: - Difficulties in getting treatment at empanelled hospitals.

We have received complaints from many of our member executives living in Bengaluru that they are facing numerous problems while availing medical facilities at hospitals empanelled by Coal India Ltd. A few of these difficulties are detailed below.

1. **APOLLO HOSPITALS, Bannerghatta Road:** Although this hospital is included in the panel, we are denied cashless treatment and also we are charged regular rates rather than CGHS Rates for certain facilities.
2. **SAGAR HOSPITALS, Bannerghatta Road:** The hospital denies that it is on CIL Panel although it is included in the list by CIL and it refuses to give treatment at CGHS rates. The hospital insists on cash payment.
3. **BANGALORE BAPTIST HOSPITAL:** The hospital claims that it did not consent for empanelment, but still listed by CIL. It does not extend CGHS Rates and insists on cash payment.
4. **BGS GLOBAL HOSPITAL:** The hospital denies that it is on CIL Panel although it is included in the list by CIL and it refuses to give treatment at CGHS rates. The hospital insists on cash payment.

5. One of the executives availed treatment at Mazumder Shaw Multi-speciality Hospital that is part of Narayana Hrudayalaya Multi-Speciality Hospital & Oncology Centre. However, his bills were returned by CIL stating that General Medicine Department is not empanelled. This has created a lot of confusion and resentment among the retired executives.
6. Healthcare Global Hospital, Bengaluru, a premier hospital for treatment of cancer, is on CIL's panel. The hospital was till recently extending cashless treatment at CGHS rates to CIL retirees. However the hospital has denied this facility stating that their bills worth about Rs.70 lakhs are held up for a long time and no amount of follow-up has yielded results.

It is gathered that the main reason for denial of cashless treatment is that the hospital bills are inordinately delayed by CIL and Subsidiaries. The retired employees and their spouses are made to suffer due to no fault of theirs and feel hurt and insulted by the attitude of the hospital authorities.

We request you to look into this matter and advise the concerned to clear the hospital dues in a time-bound manner. A word of assurance from you to all the empanelled hospitals to extend cashless treatment at CGHS rates will bring a lot of relief to the executives and their spouses.

Thanking You,

Regards,



P K SINGH RATHOR
Principal General Secretary

CC

**DT/DF/DP/DM, CIL Kolkata.
CMD/DP/DT/DP/DF, All subsidiary companies of CIL.**